



Airtel Money

("Airtel Money", or the "Company")

Airtel Mobile Commerce Zambia partners with National Health Insurance Management Authority to drive reliable healthcare

Lusaka, Monday, 06 September, 2021

Airtel Mobile Commerce Zambia, trading as Airtel Money and a subsidiary of Airtel Networks Zambia, has announced a partnership with the National Health Insurance Management Authority (NHIMA) to facilitate e-collection of members' contributions through Airtel Money.

Under the partnership, Airtel Money will provide NHIMA with an efficient solution for collecting and managing contributions and penalties from individuals and institutions. Upon making payments, contributors will receive e-mail/SMS notification from the system from which they can also track payments. The solution also facilitates reconciliation of records by NHIMA.

The partnership with Airtel Money fits into the Government's agenda to provide a sound and reliable healthcare financing platform to all Zambian households, irrespective of their socio-economic status. At the moment, NHIMA has over 1.1 million signed up Principal Members, who make contributions based on their income. They can then access medical services at public health facilities including registration, consultation, pharmaceuticals, inpatient services, surgical services, ambulance, mobile and referral services, annual medical checkups, mental health, health promotion activities, maternal and pediatric services, dental and vision care.

The partnership is part of Airtel Africa's growing suite of innovative solutions that are convenient and suited to customers' needs.

Airtel Money Director James Chona said of the partnership: "We are excited to work side by side with the Zambian Government in realising the promise of universal healthcare services to all Zambians through an easy, convenient, secure and seamless mode of payment. This is a milestone in enabling the ongoing transformation into a cashless digital economy, in the spirit of collaboration."

And **NHIMA Director General, James Kapesa** stated that, the National Health Insurance Scheme (NHIS) model is built on the commitment to facilitate access to quality healthcare for all Zambians adding that, partnering with Airtel Money that has notable electronic payments and digital prowess will aid the authority in realising its goal of leaving no one behind.



“We are cognisant that our mandate cannot be achieved in isolation but will require the combined efforts of various stakeholders to ensure that mobile money payment options are expanded for increased contributions into the National Health Insurance Fund. This moment is also timely coming just before we launch our informal sector drive; as our final push towards registering all eligible members and thus attain Universal Health Coverage. In this regard, Airtel is undoubtedly a valuable partner, considering its significant market share and penetration of mobile money services across the country. NHIMA is therefore, pleased to welcome Airtel Money to our growing network of partners and encourages NHIS members on the Network to utilise the Airtel mobile money platform to make payments.” **Mr. Kapesa** stated.

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Enquiries

Airtel Zambia

Yuyo Nachali-Kambikambi
Head of Corporate Communications

Email: yuyo.nachali-kambikambi@zm.airtel.com

National Health Insurance Management Authority

Mutolo Mwamba
Senior Public Relations Officer

Email: mmwambam@nhima.co.zm

About Airtel Money

Airtel Money is the dedicated mobile money platform for Airtel Africa. Airtel Money offers mobile money services including payments, microloans, savings and international money transfers. The distribution model of kiosks, mini shops and dedicated Airtel Money branches enables customers to access the funds they need.

Airtel Money aims to increase financial inclusion and meet the needs of millions of customers in Africa who have little or no access to banking and financial services. Through the dedicated MyAirtel app, customers can manage all their online needs seamlessly.

About NHIMA

The National Health Insurance Management Authority (NHIMA) is established pursuant to section 4 of the National Health Insurance Act No. 2 of 2018.

The purpose of the Act is to ensure that all Zambian citizens and established residents have equitable access to high quality essential health services, regardless of their socio-economic status.