



INDO ZAMBIA BANK
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For Immediate Release

Thursday 11th March 2021
Lusaka, Zambia

NHIMA and INDO Partnership doing more and leaving no one behind

Today Thursday, 11th, 2021 National Health Insurance Management Authority (NHIMA) and Indo Zambia Bank have signed a partnership agreement for the facilitation of National Health Insurance Scheme premium payments using Indo Zambia Bank Net Banking platform.

Through the partnership, NHIMA has incorporated the online payment service on to its e-NHIMA platform. This solution seeks to provide a quick and convenient payment option for NHIMA members to pay for their insurance premium contributions and ease the premium collection process for NHIMA.

Digital platforms address key challenges affecting the Zambian people in the COVID-19 era by providing convenient online platforms that can be accessed from the comfort of their homes, consequently reducing risk of exposure. This resonates with the Authorities' digital drive and agenda which is currently being undertaken through encouraging members to make use the digital platform eNHIMA and alternate channels that are safer and convenient.

“As the National Health Insurance Management Authority (NHIMA), we are the drivers in the realization of the Universal Health Coverage agenda and are cognizant that this mandate cannot be achieved in isolation. The dream of providing quality health cover for all Zambians and established residents is a promise that the Government of the Republic of Zambia, through NHIMA, is working tirelessly to fulfil. Today's ceremony to onboard Indo Zambia Bank Limited is both a small step and a giant leap in our campaign to digitize operations of NHIMA “remarked Director General NHIMA Mr. James Kapesa.

Speaking at the signing ceremony Indo Zambia Bank Managing director Mr Kowdichar Shashidar said, the Bank is always in full support of Government initiatives that aim at improving the livelihoods of the people and as such we wish to reaffirm our commitment to work with National Health Insurance Management Authority to support the critical health sector and in turn spur Zambia's developmental agenda.

Ends.

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